

Loan of Product for Customer Evaluation

At LDDLIGHT.com, we know how important it can be to try a light at your site, in your system or machine, and under production-use conditions. That's why we offer no-charge loan of product!

Loan of product terms:

Products are loaned for evaluation/demonstration use only. Products are not to be altered in any way, and are to be returned as-received, in original packaging, with any/all accessory items and documentation. The evaluation period is limited to 2 weeks. You are responsible for shipping charges; please provide your freight account # at the time of order.

How to order:

LDDLIGHT.com makes ordering easy. We offer on-line, e-mail, FAX or phone orders and accept POs and most major credit cards for payment. Loan of product ordering is the same as standard purchase (i.e. include part numbers, quantities and prices in your order). Please specify "For Evaluation" on your PO (for on-line store orders, please forward your email order confirmation back to sales@lddligh.com with "For Evaluation" appended to the subject line). When we see "For Evaluation" on your order, we do not invoice or process credit card charges unless you authorize us to do so (see 'Payment Terms' below).

Placing a Purchase Order (PO) or Credit Card Order:

- First time customers: please send your standard credit references (email to sales@lddligh.com or FAX to 603-732-0058).
- POs or credit card orders can be submitted using our on-line shopping cart. Your PO number OR credit card information is entered in step 4 of our checkout process.
- Purchase orders can be emailed to sales@lddligh.com.
- Purchase orders can be faxed to 603-732-0058.
- Purchase orders can be called in to 603-732-0057.

Payment Terms:

- Loan of product is free for a 2 week period; your only charge is for shipping on the freight account you provide at time of order.
- 2 weeks after shipment we contact you to determine if product will be purchased, returned or if an extension is needed on the loan period.
- Generation of invoice or credit card processing only takes place if you a) indicate desire to purchase, b) fail to respond to our communication at end of the 2 week evaluation period or c) fail to return product or return damaged/incomplete product.
- Our standard terms are Net 30. Call us at 603-732-0057 if special arrangements are needed.
- We accept most major credit cards.

How to return:

If you decide to return loaned products, please mark the RMA# (provided in the order acknowledgement we email you) on the package and ship the products freight-prepaid, in original packaging and with any/all accessory items and documentation to:

LDDLIGHT.com - LDD Trading Associates, LLC
119B Emerson Road
Milford, NH 03055
Attn: RMA# _____